



# Sell Your Rug – Terms & Conditions

By engaging with our "Sell Your Rug" service, you agree to the following terms and conditions. These terms are designed to ensure a clear understanding of the responsibilities, rights, and expectations between both parties.



## Service Scope

We provide a rug consignment service aimed at maximizing your rug's visibility and sale potential through online and offline channels. While we commit to a professional and proactive approach, we do not guarantee the sale of any item.

## Rug Assessment & Acceptance

- All rugs must undergo a professional evaluation by our team to ensure they meet our quality and marketability standards.
- We reserve the right to refuse rugs that do not meet our criteria or are deemed unsellable.

## Cleaning & Restoration

- All rugs must be professionally cleaned by us prior to listing. Cleaning costs are borne by the rug owner and are non-refundable.
- If any restoration or repair work is required, this will be communicated in advance and must be approved and paid for by the rug owner before proceeding.



### Marketing and Pricing Strategy.

- As part of our marketing strategy, rugs may be listed at a higher price than their initial valuation to attract potential buyers.
- Please note that this pricing approach is standard practice in the industry and may differ from the valuation provided.
- This strategy is designed to allow room for negotiation while positioning your rug competitively within the market.

### Pricing & Payout

- We provide a transparent pricing breakdown including:
  - Estimated market value
  - Applicable service, marketing, and platform fees
  - Final payout amount upon sale
- Payouts are processed only after the rug is sold and funds are cleared.

### Listing & Promotion

- We will list your rug on our website, selected social media platforms, vintage/antique marketplaces, and in-person showrooms.
- All promotional methods used are at our discretion based on best-fit channels for your rug's target market.

### Rug Ownership & Retrieval

- The rug remains your property until sold.
- You may retrieve your rug at any time with prior notice, but please note that service fees (cleaning, restoration, promotion) are non-refundable.
- Rugs can be collected from our warehouse by appointment or returned via delivery for an additional shipping and handling charge.



### Storage Policy

- We will store your rug securely at no cost for up to 12 months. After this period, storage fees may apply.
- We are not liable for damage due to force majeure events (e.g., fire, flood, theft) beyond our control.

### Liability

While we take utmost care in handling and storing your rug, we are not liable for any inherent defects, pre-existing damage, or deterioration that may occur naturally over time.

### Withdrawal from Sale

You may withdraw your rug from sale at any time. If the rug is already in the process of a confirmed sale, withdrawal may not be possible.

### Changes to Terms

We reserve the right to update these terms and conditions at any time. Continued use of our service after updates constitutes acceptance of the revised terms.